



NYC Regional User Group
October 2, 2018

Agenda

Kindly hosted by: CME Group, 300 Vesey Street, New York, NY 10282

- 8.30am Arrivals**
- 8.45am Welcome and Introductions**
Tracey Rice, Fusion Risk Management (30 mins)
- 9.15am What's Trending at Fusion**
Hear the latest news and events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central, and Fusion Academy.
Bogdana Sardak, Fusion Risk Management (30 mins)
- 9.45am Customer Spotlight - Managing Incidents Utilizing the Fusion Framework System**
Cynthia Simeone and Joseph Nitti, Excellus Blue Cross Blue Shield (55 mins)
- 10.40am Networking Break (25 mins)**
- 11.05am Lightning Experience**
Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more user-friendly applications to minimize training and allow users to work faster.
Matthew Palaparathi, Fusion Risk Management (60 mins)
- 12.05pm Networking Lunch (45 mins)**
- 12.50pm Discover What's Possible with Fusion**
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.
Matthew Palaparathi, Fusion Risk Management (60 mins)
- 1.50pm Networking Break (25 mins)**
- 2.15pm Customer Spotlight - Innovating with Fusion to Enhance our Business Continuity Program**
Hannah Zimmerman, Independence Blue Cross (55 mins)
- 3.10pm Fall Release Preview**
Learn about new innovations and capabilities coming up in the next release.
Matthew Palaparathi, Fusion Risk Management (30 mins)
- 3.55pm Planning for the next RUG Meeting**
Bogdana Sardak, Fusion Risk Management (5 mins)
- 4.00pm Closing Comments**



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Additional Information**

Meeting Location:

Meeting will be held at CME Group, 300 Vesey Street, New York, NY 10282

Security Check-In:

For safety and security measures, please be prepared to show valid photo ID for entrance to the building.

Breakfast and Lunch:

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email fusionrugs@fusionrm.com.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.

2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Future Meeting Schedule:

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| 04/02/2019 | CME Group, 300 Vesey Street, New York, NY 10282 |
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